

Workers' Advocate Office

The Workers' Advocate Office (WAO) provides free, independent services to injured workers and their dependents pertaining to decisions on their Workers' Compensation Board claim(s).

The WAO is mandated under s.109 of the *Workers' Compensation Act* to provide advocacy services to assist workers and dependents of deceased workers in the complex WCB system.

We are experienced in providing advocacy services and are specialists in interpreting the *Workers' Compensation Act*, policies and procedures.

Our services include:

Advice

We provide advice to injured workers and/or their dependants with respect to matters pertaining to their WCB claim(s).

Advocacy

If you wish to appeal a decision made by the WCB respecting your claim, and if your claim meets the criteria needed for an appeal, we will work with you to prepare and present an appeal on your behalf.

Appeals Process Information

We provide information on the steps involved in the WCB appeals process.

Appeals Representation

Representation by the WAO is available at various levels of the WCB appeal process. We will try to resolve your issue with the Board in an informal manner prior to filing an appeal.

Education

The WAO provides an outreach program that describes our services, and we can come and meet with your health and safety committee or management committee upon request.

*We are not part of the
Yukon Workers' Compensation Health and Safety Board.*

Contact Us

If you have any questions or require assistance, please contact:

Workers' Advocate Office 867 667-5324
206 C Lowe Street Whitehorse, Yukon Y1A 1W6
Or P.O. Box 2703 (Q1) Whitehorse Yukon Y1A 2C6

